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REMOTE MAINTENANCE SYSTEM

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Inventor(s): SASOU HIDEYUKI; others: 01

Applicant(s): FUJITSU KK

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Abstract

PURPOSE: To eliminate a private circuit for fault service and to simplify the arrangement of maintenance men by switching a circuit to be used at normal operation from the normal operation circuit controlling part side to the remote maintenance controlling part side at the detection of the failure to access a maintenance center.

CONSTITUTION: The normal operation circuit controlling part 12 can be connected to an MODEM14 and a network controlling unit 16 through the remote maintenance controlling part 30. The remote maintenance controlling part 30 selectively connects the normal operation circuit controlling part 12 or the self-circuit controlling part to the MODEM14 or the network controlling unit 16 in accordance with the generation of a failure in a data processor 10.

Receiving the information of failure generation from the remote maintenance controlling part in each data processor, the remote maintenance center 32 executes a diagnosis program automatically to execute the automatic diagnosis of the data processor.

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